

Why do people "snoop" into personal data?

- ➔ curiosity
- ➔ gains by selling the data
- ➔ ignorance of the rules

Which are the most »interesting« data?

- ➔ banking data
- ➔ data held by electronic communications operators
- ➔ public registry and record data
- ➔ health data

UNJUSTIFIED ACCESS TO PERSONAL DATA



How to prevent it?

1 LIMIT ACCESS TO NECESSARY

2 ENSURE TRACEABILITY OF ACCESS

IT IS NOT A MATTER OF IT!

IT cannot prevent unjustified access to personal data.



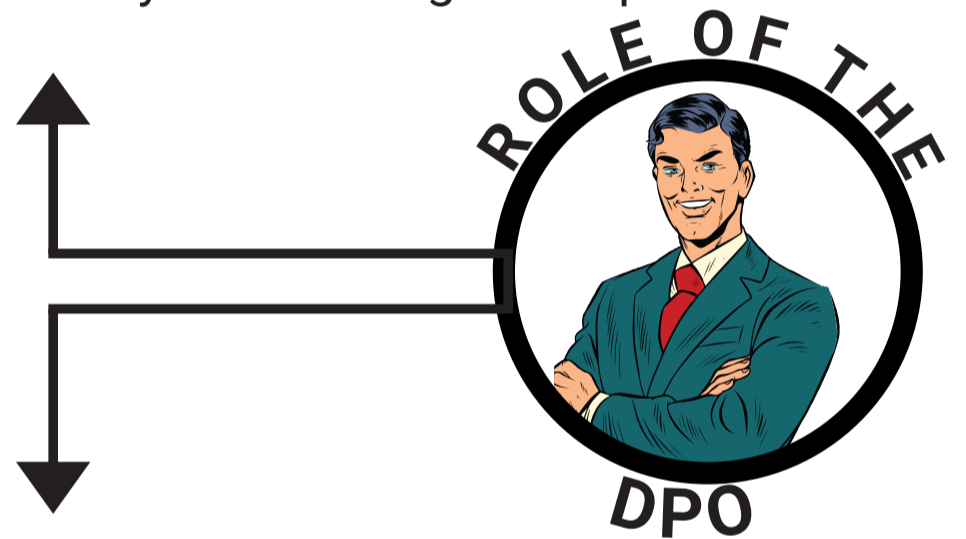
ACCESS to database



RIGHT to use!

3 RAISE AWARENESS - INFORM USERS THAT:

- ➔ unjustified access to personal data is an offence
- ➔ access to personal data is recorded
- ➔ they will be caught and punished



4 PERFORM INTERNAL CONTROL

- ➔ inform employees about it
- ➔ checks can be random or based on a suspicion (e.g. diverging statistics)

5 KEEP IT UNDER CONTROL

- ➔ adopt internal rules in writing regarding limitation of access and traceability of access
- ➔ document awareness activities
- ➔ document internal controls

